



Frequently Asked Questions

Get properly informed to make your decisions and preparations easier 😊

1. Do you have a website?
 - Yes: <https://www.mongolujin.com/>
2. Do you have WhatsApp or Telegram?
 - Yes both. You can reach me (DDAVAA) under: +976 990 61921. If you have something urgent, it is best to call me or send me an SMS, as depending on my location during the day or if I am on a longer tour somewhere in nature, there might not be internet to read and reply to a whatsapp/telegram/email.
3. Where exactly is the camp on google maps?
 - Here is the link: <https://maps.app.goo.gl/LymTgrcZcMYgZ1qq5>
4. Is it accessible by car?
 - Yes, the car can drive directly in front of the front gate, there is a wide unpaved road.
5. How to get there from UB?
 - You can take a bus from UB Dragon Bus Terminal <https://maps.app.goo.gl/SUFWkx7D3yvWEj926> and buy a bus ticket online to Murun via <https://eticket.transdep.mn/?language=en> It takes almost 14 hours by bus from UB to Murun. From Murun it is another ~100km to Hatgal (to the Ujin Camp). If you need a pickup from Murun by car/taxi, the price is usually around 100k MNT. Usually there is someone offering a taxi service at the bus stop. Ask us if you need help.
 - Just recently there is also a direct minibus connection between UB and Hatgal 4x per week (Mon, Wed, Fri, Sun), if you are interested just let us know, we can help with the booking.
 - In Summer there is also a flight between UB and Murun every day, in winter 2x per week.
6. How long does it take from Murun to Hatgal?
 - It takes around 1,5 hours.
7. Is it possible to stay more than 1 month?
 - Yes! Contact me if you need help with Visa.
8. Which tourist sim card has network coverage at the workaway including internet access?
 - Unitel has definitely 4G coverage here. You can buy a sim card at the airport (near Ulaanbaatar = UB) or for example in an Unitel shop in UB.
9. Do you have free WIFI?
 - Yes (it is not unlimited). But if you need internet, it is highly recommended to buy your own local sim with a data package.
10. Is there enough drinking water?
 - Yes, it is free. You don't need to buy water in supermarket. We also have hot water all the time, if you have some favorite teas, feel free to bring some tea with you, but we also have some tea available for you that you can use for free as well.
11. Is there hot shower?



- Yes – in summer. In winter „showering“ is usually done by using hot water from a bucket, involves more manual effort.
12. Do I need to bring my own toilet paper?
- No need. We provide toilet paper. If you need a special brand – feel free to bring your own. They sell toilet paper also in the local supermarket nearby.
13. Are there cockroaches?
- No.
14. Are there mosquitos?
- No. There are some flies, but nothing extraordinary, just normal.
15. How far by foot is the local supermarket?
- Around 10-15min by foot. There are several of them.
16. Does the local supermarket sell alcohol?
- Yes.
17. Is it possible and allowed to swim in the lake?
- Yes, unless the water is frozen. In winter ice skating is possible.
18. Is it possible to do or join some tours, if yes under what conditions?
- Yes. If you volunteer for more than 2 weeks you can get special discounted prices. Feel free to ask for special requests regarding what you would like to see and experience, we often organize also custom-made tours.
19. Is it possible to rent a motorbike in Hatgal? If yes, what's the typical price range?
- Yes. Currently we have 4 own motorbikes to rent as well. Price in this region is more expensive compared to UB, it can be \$20 or more depending on the type of motorbike, number of days rented and other factors. Ask ahead to secure a bike.
20. Is it possible to rent a horse in Hatgal?
- Yes, for renting there is always a guide with his horse, you can't rent and go alone. You can buy a horse as well. Feel free to ask about custom organized tours.
21. Is food included for volunteers?
- Yes, if you volunteer, you get breakfast, lunch and dinner.
22. Is it possible to eat only vegetarian food?
- Yes. Although the traditional Mongolian diet contains plenty of different types of meat (varies per region), just let us know your dietary restrictions, we have experience with cooking and providing vegetarian meals as well.
23. Is it possible to use the kitchen?
- Yes, but it may be limited to certain times, so that preparing food for tourists/guests can be prioritized.
24. What are the most common fruits available in Mongolia?
- The most common imported fruits that are available in the supermarkets are: bananas, apples and mandarins.
25. What are some examples of food that are easily available in the supermarkets?
- For example: chicken eggs, cow milk, butter, marmalade, bread, peanuts, instant noodles, potatoes, onions, chocolate, ice-cream. Several other things as well, these are a few common examples. If there is something you really need to have in your diet, better ask, you might have to buy it in UB in one of the big supermarkets before you come here.

WE ARE LOOKING FORWARD TO MEET YOU AND WELCOME YOU IN BEAUTIFUL MONGOLIA